



PRODUCT PORTFOLIO 2026

Global infrastructure. Curated for you.

Carrier-neutral by design. Engineering-led by principle. One accountable operating model.



CONNECT | INTERCONNECT | TRANSPORT | OPERATE | INTELLIGENCE

THE CUSTOMER PROBLEM

The problem is not connectivity.

It is complexity.

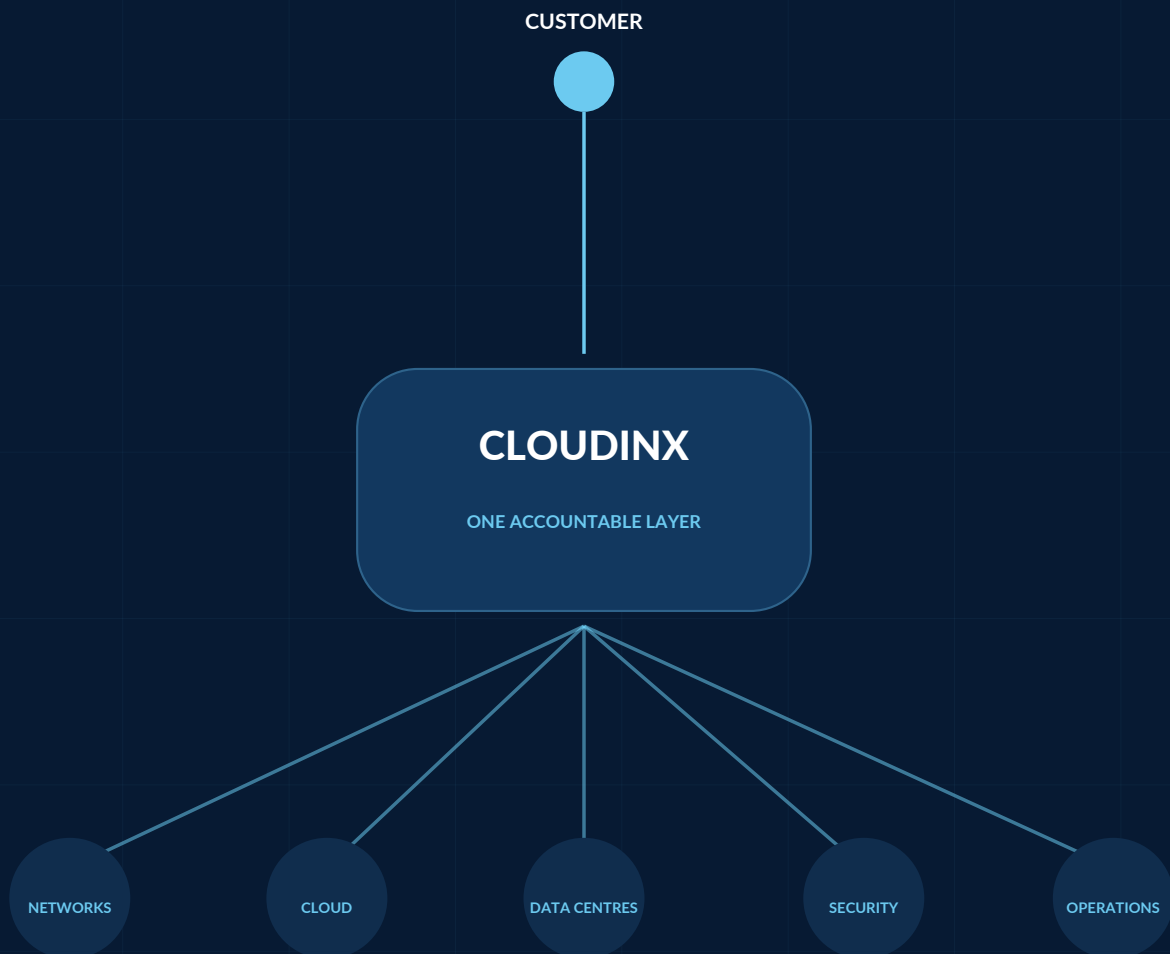
Multiple carriers. Multiple data centres. Multiple clouds. Multiple contracts. Multiple support models. Each additional market creates another layer of technical, commercial and operational friction.

CloudINX exists to turn that fragmentation into one qualified, designed and accountable service experience.

WHAT CLOUDINX IS

An independent orchestration layer for global digital infrastructure.

CloudINX connects customer requirements to the right combination of networks, cloud platforms, data centres, routes, engineering and managed operations.



WHY CUSTOMERS NEED CLOUDINX

Choice without complexity.

The value is not access to more suppliers. The value is knowing which infrastructure to use, why, how it should be engineered, what it should cost, and who owns the result.

Carrier-neutral choice

Select around the customer requirement - not a predetermined network.

Engineering discipline

Match route, capacity, protection and service class to the workload.

Commercial control

Bring multi-supplier services into one clear qualification and buying path.

Operational accountability

Coordinate activation, assurance, escalation, renewal and change.

PROOF OF REACH

Global reach. Measured, not implied.

The current mapped service footprint provides a commercial starting point for global qualification and solution design.

3,905

POP records mapped

301

commercial markets

58

countries represented

1,074

wave-ready records

835

city / region pairs

33,000+ km

primary subsea reach

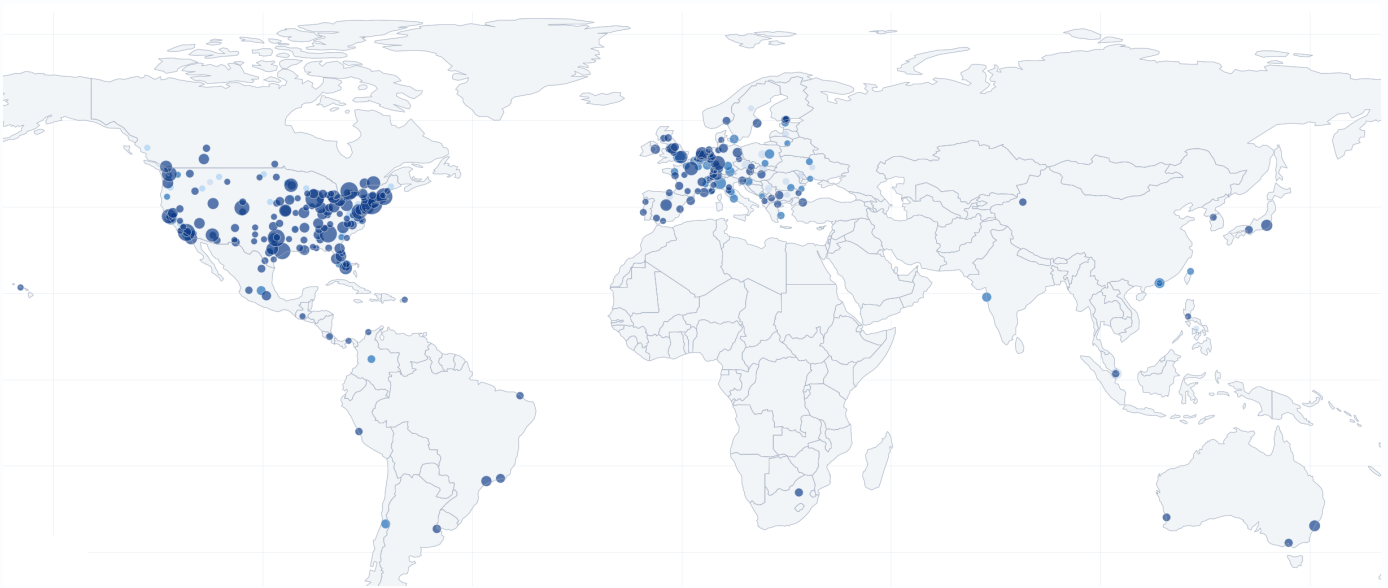
50,000+ km

partner-route reach

WHERE CLOUDINX CAN START THE CONVERSATION

A global qualification footprint.

Mapped coverage is used to identify feasible service paths, then confirmed against exact address, port, route, capacity and service-class requirements.



Executive coverage view only. Engineering-grade service design requires site-level qualification and route validation.

FIVE WAYS CLOUDINX CREATES VALUE

One portfolio. Five clear roles.

Customers can buy an individual service or combine the layers into an integrated operating model.

CONNECT

Internet access, IP transit, Ethernet and private WAN.

01

INTERCONNECT

Data centres, cloud access, cross-connects and peering.

02

TRANSPORT

Optical, wavelengths, DCI and international route fabric.

03

OPERATE

Managed services, service assurance and supplier control.

04

INTELLIGENCE

Network Explorer, qualification, design, CPQ and evidence.

05

CONNECT

Internet access and IP transit

Reliable access to the public internet and global routing ecosystem, designed around site, bandwidth, routing and resilience requirements.

CORE CAPABILITIES

- **Dedicated Internet Access**

Business-grade internet for headquarters, branches, data centres and critical locations.

- **Global IP Transit**

Scalable BGP-enabled upstream connectivity for networks, carriers, content platforms and enterprises.

- **Routing control**

IPv4/IPv6, static or BGP routing, LAG and blackhole options where supported.

CUSTOMER OUTCOME

Cleaner procurement and scalable internet reach with a controlled path from qualification to live service.

PRIVATE CONNECTIVITY

Private networks and SD-WAN

Build the right mix of Ethernet, IP-VPN and software-defined WAN by site, application and geography.

CORE CAPABILITIES

- **Ethernet private services**

Point-to-point, hub-and-spoke and multi-site private connectivity.

- **MPLS / IP-VPN**

Private IP networking with service-class options where supported.

- **SD-WAN**

Policy-based overlay control across public and private underlays with monitoring options.

CUSTOMER OUTCOME

A resilient, policy-aware WAN that can scale across regions without multiplying operating complexity.

INTERCONNECT

Data centres, colocation and peering

Put workloads, carriers, clouds and customer networks in the right place - then connect them cleanly.

CORE CAPABILITIES

- **Colocation pathways**

Rack, space, power and migration planning at connectivity-rich facilities.

- **Cross-connects and peering**

Physical cross-connects, remote peering and exchange access.

- **Carrier-neutral access**

Multi-provider handoff and adjacency to cloud, carrier and content ecosystems.

CUSTOMER OUTCOME

A cleaner route into interconnection-rich facilities, with CloudINX coordinating service fit and commercial readiness.

CLOUD

Cloud and continuity

Extend connectivity into cloud access, hosting, backup, recovery and workload-resilience pathways.

CORE CAPABILITIES

- **Cloud Connect**

Private connectivity to major cloud ecosystems through dedicated or hosted models.

- **Cloud and hosting**

Compute, storage and hosting pathways where supported.

- **Continuity**

Backup, replication and disaster-recovery connectivity designed around operational requirements.

CUSTOMER OUTCOME

Less complexity for organisations moving workloads between sites, data centres and cloud environments.

TRANSPORT

Optical transport and DCI

High-capacity private paths for data-centre, cloud, carrier and enterprise workloads that require predictable bandwidth and route control.

CORE CAPABILITIES

- **Optical wavelengths**

Point-to-point metro, regional and international high-capacity transport.

- **Data-centre interconnect**

Private, scalable connectivity between facilities and cloud-adjacent environments.

- **Route fabric**

Diversity, protection and international corridor design aligned to latency and resilience needs.

CUSTOMER OUTCOME

Predictable capacity with clearer route ownership for replication, cloud migration and high-volume digital workloads.

PROTECT

Security and route assurance

Security controls and routing discipline that strengthen the network service rather than sit beside it as an afterthought.

CORE CAPABILITIES

- **DDoS response**

Mitigation and blackhole-routing options where supported by the selected service.

- **Traffic engineering**

BGP policy, peering paths, route diversity and autonomous-system connectivity.

- **Operational assurance**

Monitoring, incident escalation, maintenance coordination and defined support paths.

CUSTOMER OUTCOME

A network design with explicit protection, escalation and failover assumptions before service activation.

OPERATE

Managed services

CloudINX can remain accountable after activation - coordinating operations, suppliers, incidents and service performance.

CORE CAPABILITIES

- **Service desk / NOC / SOC**

Defined L1/L2/L3 responsibilities, escalation paths and major-incident coordination.

- **Lifecycle management**

Incident, problem, change, request, configuration, patch and vulnerability control.

- **Supplier governance**

OEM and carrier escalation, field services, spares, maintenance windows and service reviews.

CUSTOMER OUTCOME

One operating rhythm across a multi-supplier environment, with clearer ownership and fewer operational handoffs.

DESIGN

Consulting, design and engineering

When the requirement is not yet a product order, CloudINX structures the decision before committing the customer to infrastructure.

CORE CAPABILITIES

- **Architecture**

Current-state assessment, route and topology design, cloud and data-centre architecture.

- **Commercial engineering**

Supplier comparison, economics, BOM/BoQ support, migration and implementation planning.

- **Decision support**

Options, risks, dependencies, owners, KPIs and benefits-realisation framework.

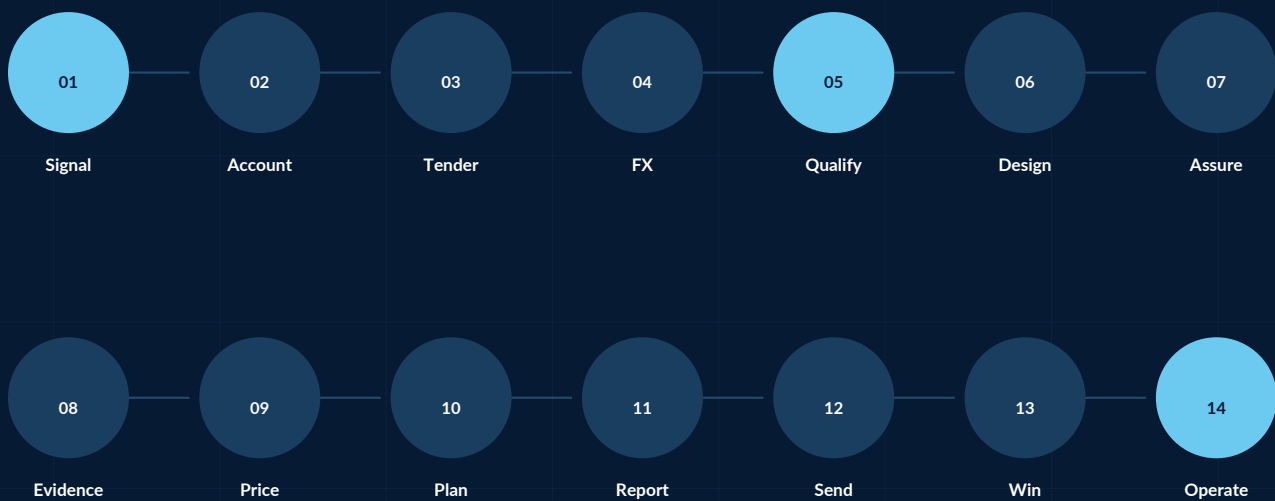
CUSTOMER OUTCOME

A design that can move from hypothesis to evidence, solution, commercial approval and implementation.

CLOUDINX DIGITAL PLATFORM

From signal to service.

The digital platform is the workflow that converts market intelligence and customer demand into a qualified, evidenced and operational opportunity.



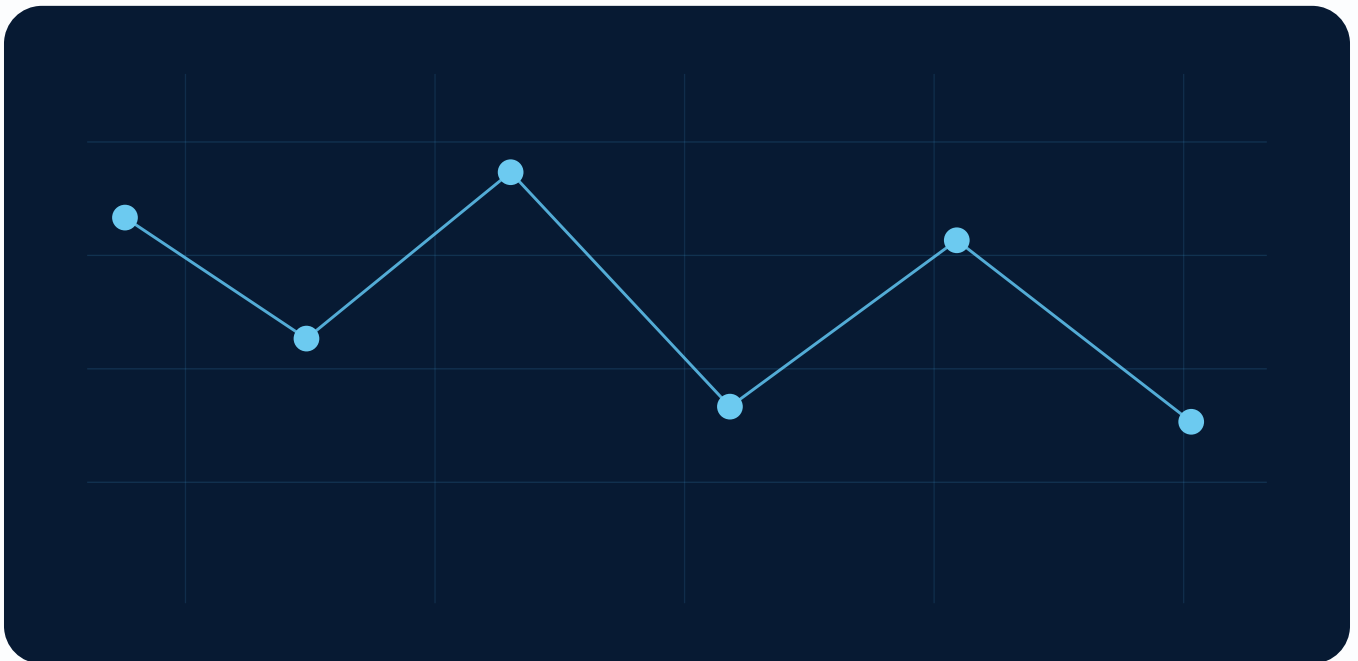
WHY IT MATTERS

The platform creates continuity between intelligence, engineering, commercial control, customer communication and live operations - reducing the gap between finding an opportunity and delivering it.

NETWORK EXPLORER

See the network. Then make it useful.

Network Explorer is the visual decision layer: real-world locations, network footprints, routes and infrastructure sources brought together to support commercial and engineering qualification.



DESIGNED TO ANSWER

Where can we serve? | Which route is better? | What is the nearest data-centre option? | Which network or partner can participate? | What evidence supports the design?

WHO CLOUDINX IS FOR

Different buyers. One operating philosophy.

CloudINX adapts the solution to the buyer's operating model, risk profile, geography and workload.

ENTERPRISE

Multi-site WAN, cloud access, resilience and provider simplification.

CARRIERS + ISPS

Transit, NNI, Ethernet, waves, peering and market expansion.

CLOUD + CONTENT

High-capacity access, private cloud connectivity, edge and DCI.

FINANCIAL + CRITICAL

Route control, diversity, assurance and high-dependency service design.

DATA-CENTRE OPERATORS

Carrier adjacency, cross-connect, interconnection and customer access.

CHANNEL PARTNERS

Supplier-neutral sourcing, solution engineering and operating support.

SOLUTION BUNDLES

Buy the outcome, not the component list.

Bundles give commercial conversations a clean starting point. Final architecture and pricing remain qualification-based.

ACCESS

Dedicated Internet Access | IP Transit | Managed handoff | DDoS option

PRIVATE NETWORK

Ethernet | MPLS / IP-VPN | SD-WAN | Branch-to-cloud routing

ROUTE FABRIC

International wavelengths | IPLC / DWDM / L2 | Diversity planning

CLOUD + CONTINUITY

Cloud Connect | Hosting | Backup | DR and replication paths

DATA-CENTRE

Colocation | Cross-connects | Remote peering | Edge access

SERVICE SPECIFICATION MATRIX

What gets qualified.

A concise view of the design variables CloudINX confirms before a service becomes a committed order.

Internet / IP Transit	Site, port, bandwidth, ASN, IPv4/IPv6, BGP/static	Routing, commit, resilience, DDoS option
Ethernet / Private WAN	A/Z, topology, bandwidth, handoff, class of service	Protection, MTU, diversity, SLA
SD-WAN	Sites, underlays, applications, policy, CPE	Monitoring, failover, security, management
Optical / DCI	A/Z, capacity, interface, protection, route	Wavelength, SRLG, latency, handoff
Cloud Connect	Cloud, region, port, bandwidth, model	Hosted/dedicated, redundancy, routing
Colocation / Peering	Facility, rack/power, cross-connect, carrier/exchange	Access, install window, remote hands
Managed Services	Scope, hours, service towers, SLA/KPI, escalation	RACI, reporting, governance, renewal

INDICATIVE ROUTE PERFORMANCE

Performance matters where distance matters.

Indicative round-trip delay examples from the current route portfolio. Exact performance depends on the qualified path and contracted service.

Sangano - Fortaleza	~60 ms
Sao Paulo - Fortaleza	~45 ms
Fortaleza - Miami	~65 ms
Sao Paulo - New York	~110 ms
Lisbon - Fortaleza	~60 ms
South Africa - Lisbon	~110-114 ms

USE CASES

South Africa - UK	~132 ms
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Cloud replication | Financial platforms | Carrier backhaul | Media and content | International enterprise WAN | Resilient cloud access

THE PREMIUM DIFFERENCE

We do not sell a predetermined network.

We design the right one.

Carrier-neutrality means route, provider, data-centre and cloud decisions can be made around the customer's performance, resilience, commercial and geographic requirements.

INDEPENDENT

Infrastructure choice is led by the requirement.

ENGINEERING-LED

Technical feasibility precedes commercial commitment.

EVIDENCE-BASED

Claims, routes and opportunities are qualified before use.

ACCOUNTABLE

One operating model connects design, delivery and live service.

HOW WE ENGAGE

Start with the requirement. Not the catalogue.

A disciplined qualification brief gives CloudINX enough information to design the right service path and avoid vague coverage conversations.

01 Where?

A-end, Z-end, exact address or facility.

02 How much?

Bandwidth, port and growth requirement.

03 How critical?

SLA, protection, diversity and risk profile.

04 How handed off?

Interface, routing, ASN, cloud or exchange model.

05 When?

06 Who operates?

COMMERCIAL CONTROL

Final commercials follow location, service class, bandwidth, route, redundancy and delivery-window qualification.



THE CLOUDINX PROMISE

Global infrastructure. Curated for you.

Choice without complexity.

Carrier-neutral choice. Engineering discipline. One accountable operating model from requirement to run-state.

INDEPENDENT

Choose around the requirement.

ENGINEERING-LED

Design before commitment.

ACCOUNTABLE

Own the service end to end.

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Coverage, routes, capacity, performance and SLA are confirmed through formal service qualification.